

Figure 1

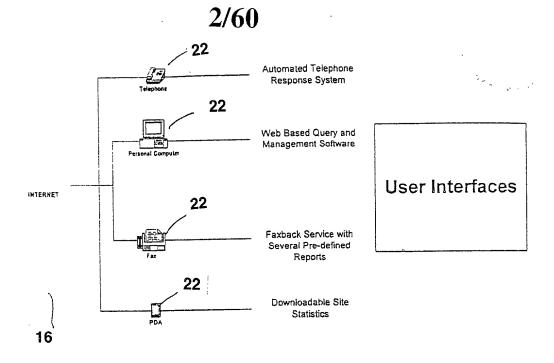


Figure 2



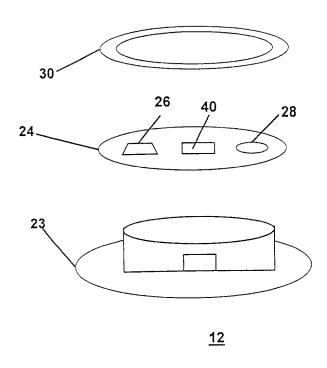


Figure 3

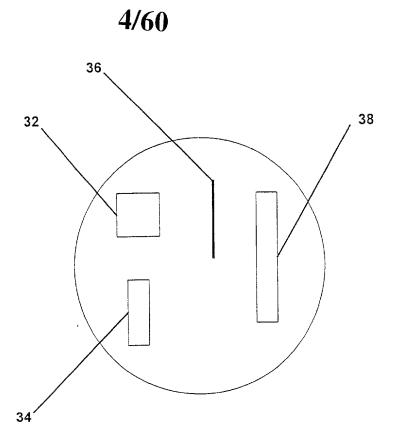


Figure 4

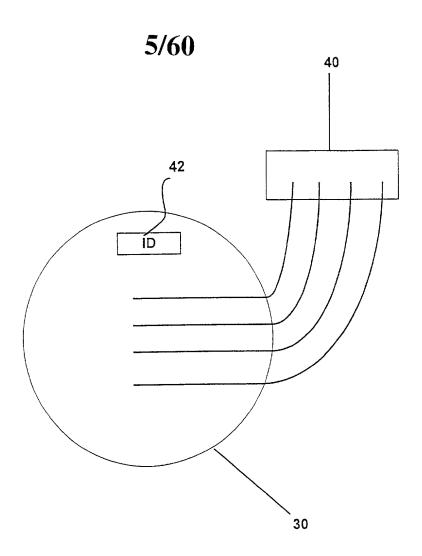


Figure 5



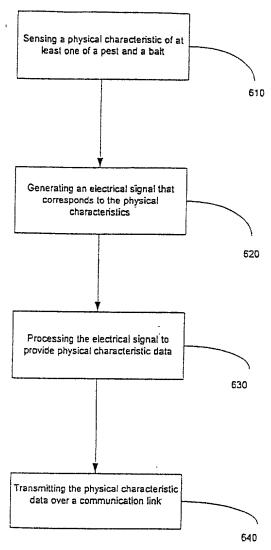


Figure 6A

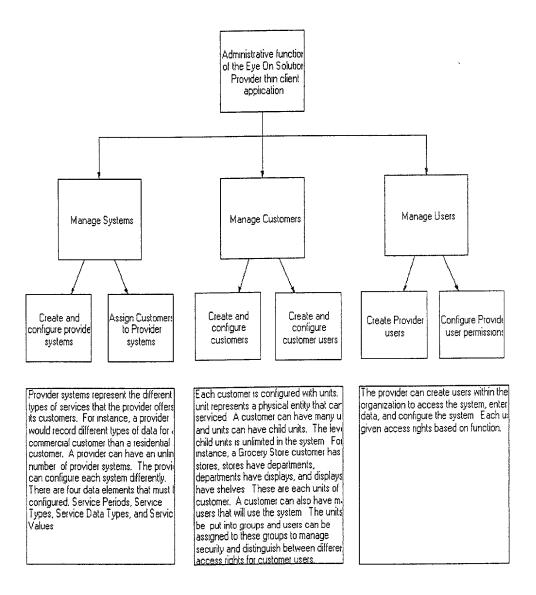


Figure 6B

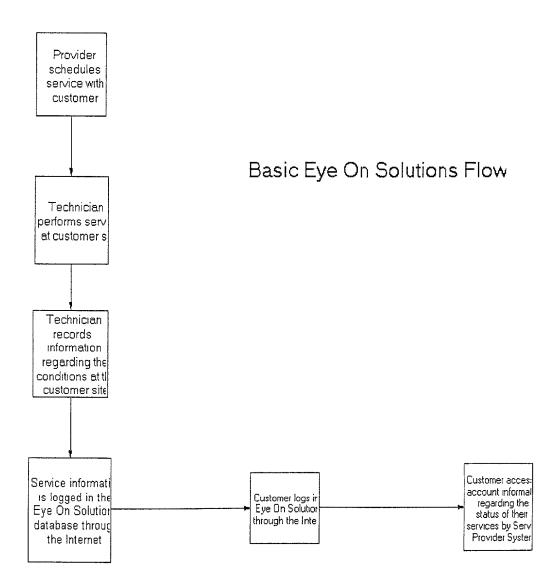


Figure 6C

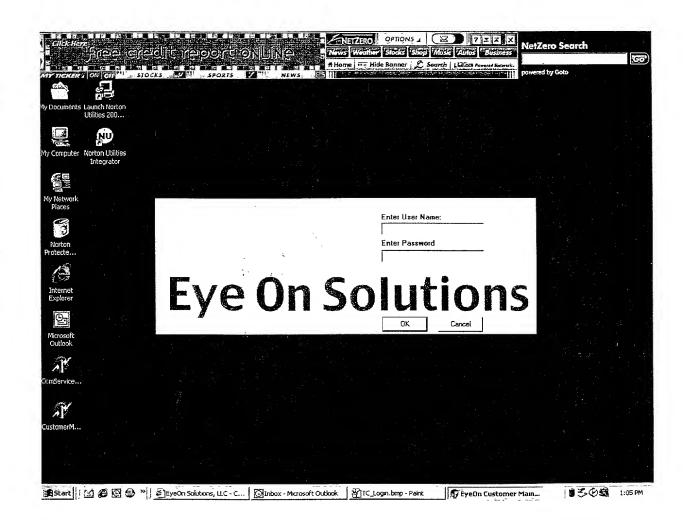


Figure 7A

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Figure 7B

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Figure 7C

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Figure 8A

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Figure 8B

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Figure 8C

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Figure 8D

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Figure 8E

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Figure 8F

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Figure 8G

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Figure 8I

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Figure 8J

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Figure 9A

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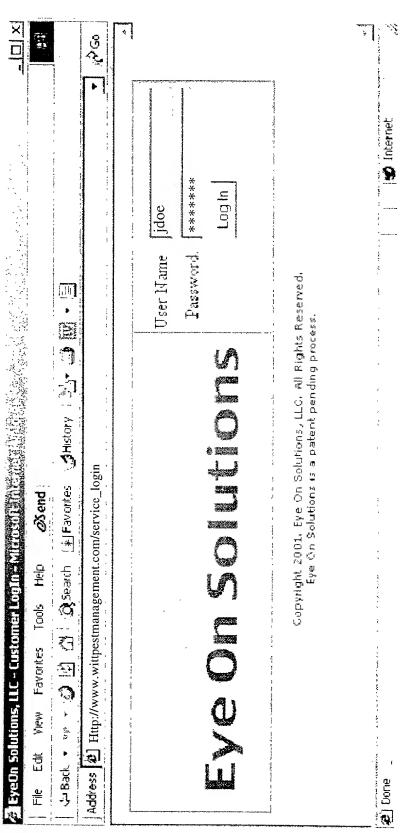


Figure 9B

Eye on Solutions

3/21/2001 12:35:41 PM

Current Time

John Doe Logged In

3/20/2001 10:52:28 AM

Last Login

24/60



318 Longwood Drive

Pittsburgh, PA 1522

Last Service Date: March 3, 2001

June 12, 2000 Next Service Date: May 6, 2001 First Hit Date:

145 Linear Footage: Station Count:

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see them, please click here.

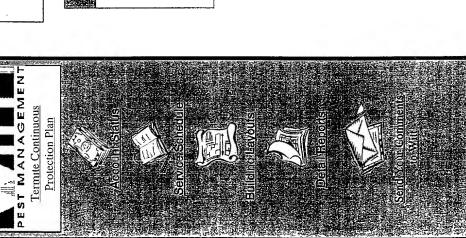


Figure 9C

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Eye On Solutions

3/21/2001 12:35:41 PM

Current Time

Logged In John Doe 3/20/2001 10:52:28 AM

Last Login



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Figure 9CC

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John Doe Current Time Protection Plan

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Figure 9D

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PEST MANAGEMEN

Termite Continuous Protection Plan

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John Doe
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Service Schedule

Service Schedule

Building Lavoute

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Figure 9E

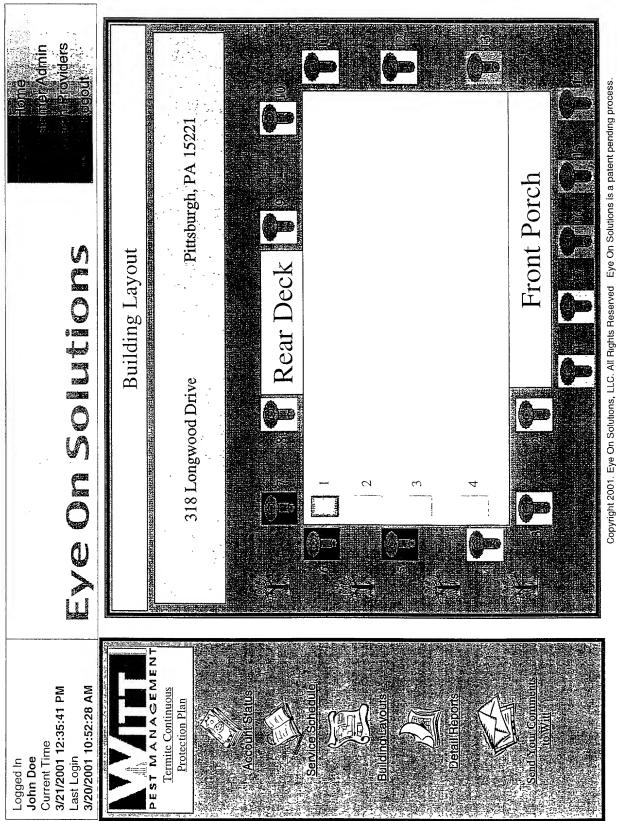
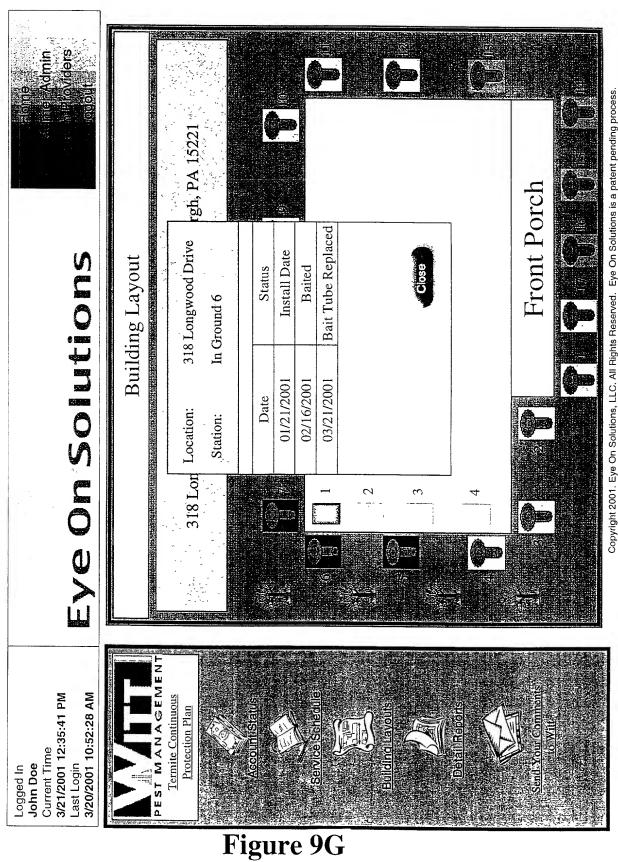


Figure 9F



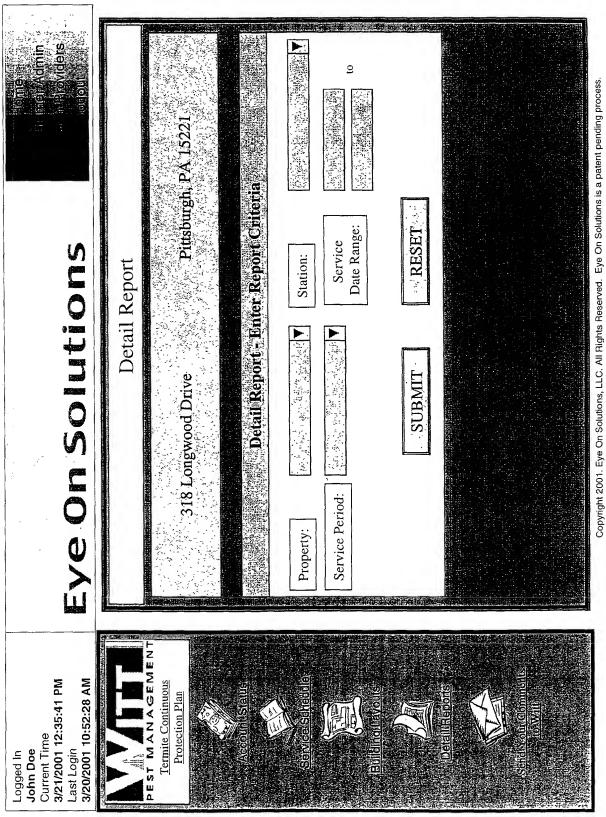


Figure 9H

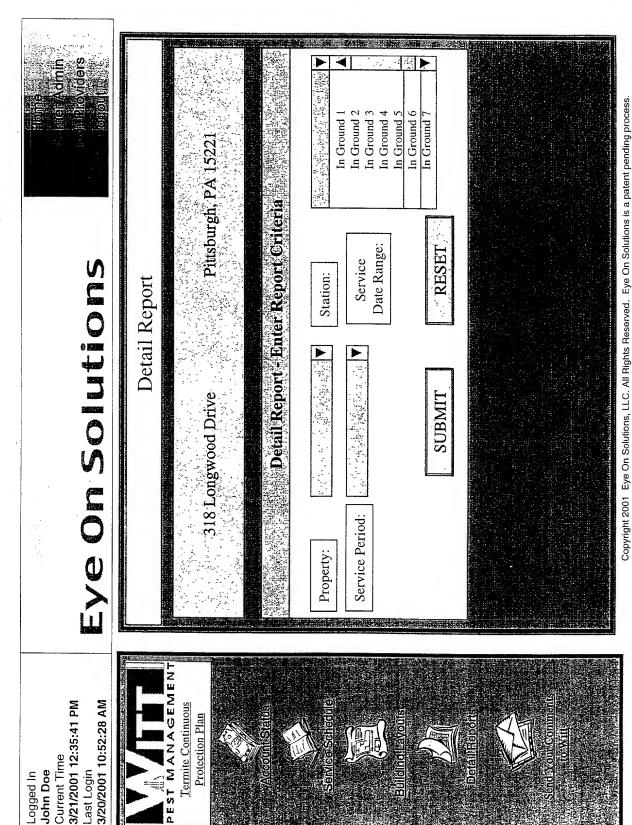


Figure 9I

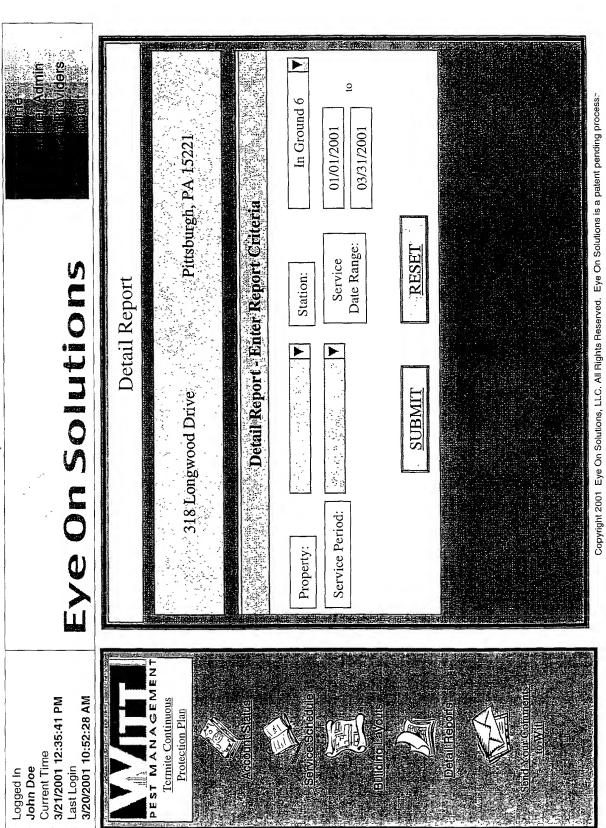


Figure 9J

Witt Pest Management

3/23/2001 10:34:31 AM

318 Longwood Drive

Pittsburgh, PA 15221

Close

DETAIL REPORT

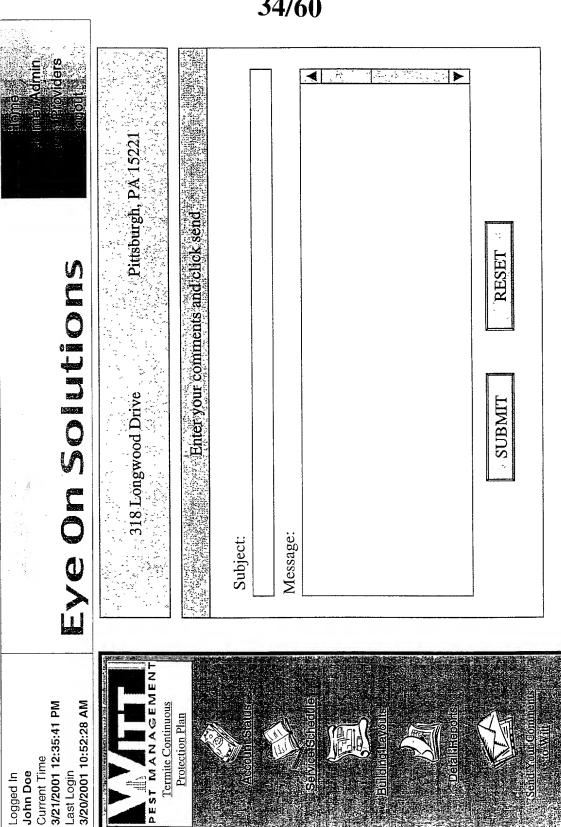
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_					

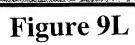
Figure 9K

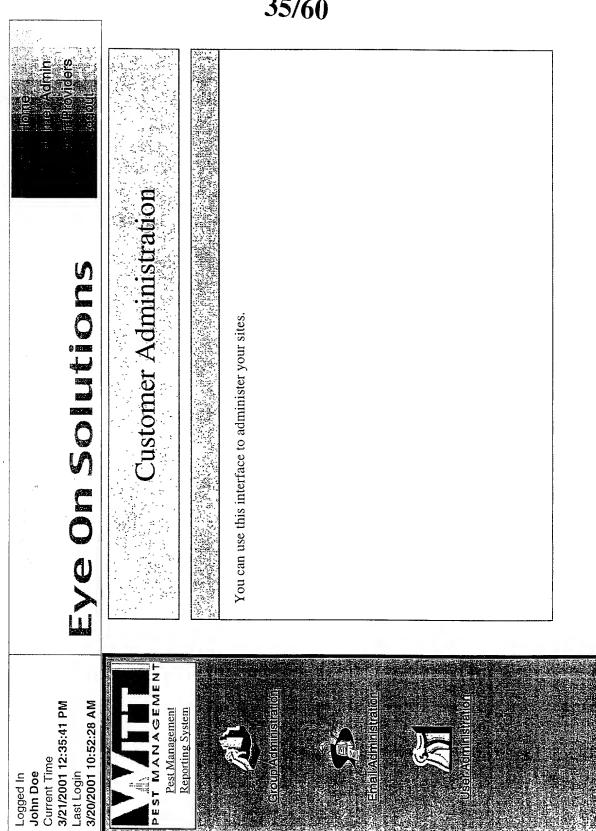
Last Login

John Doe Logged In



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Figure 10A

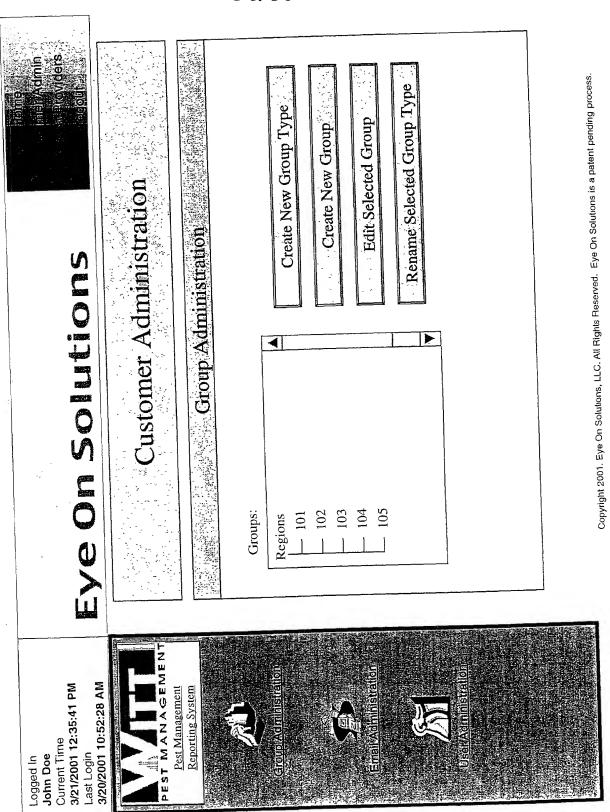


Figure 10B

Rename Selected Group Type Group Administration Edit Selected Group Create New Group Type Create New Group Customer Administration Eye On Solutions

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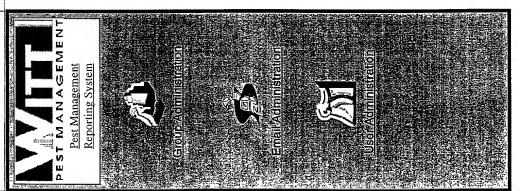
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Figure 10C

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process. —Bakery —Deli —Prepared Foods —☐Departments —⊞Departments -20: Clarendon 25: Rockville Selected Units: Customer Administration Group Administration Stores RESET Eye On Solutions Á SUBMIT -Prepared Foods 102 —10: Georgetown —EDepartments —Bakery —Deli -15: Arlington └─⊞Departments Available Units: Group Name: Stores PEST MANAGEMENT 3/21/2001 12:35:41 PM 3/20/2001 10:52:28 AM Pest Management Reporting System Current Time Last Login John Doe Logged In

Figure 10D

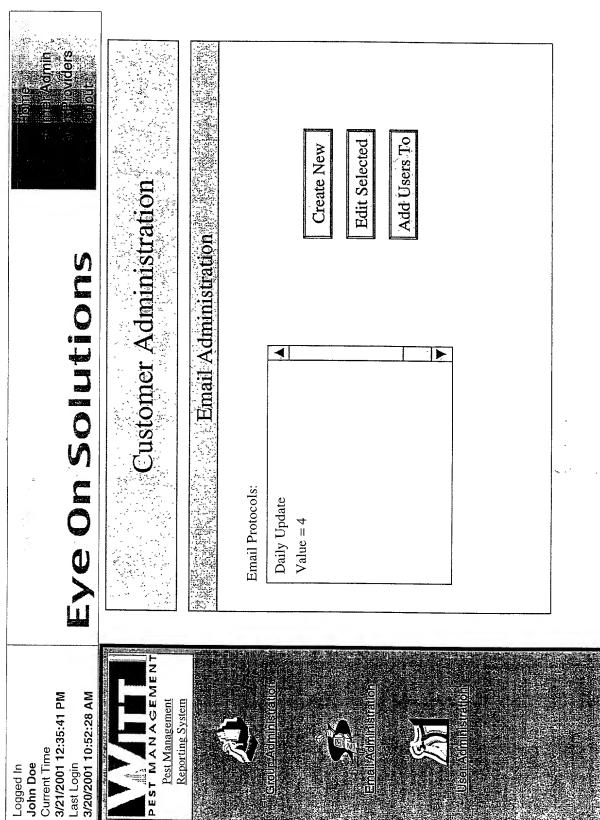


Figure 10E

Customer Administration Email Administration RESET Value: Eye On Solutions Day: Weekly Summary SUBMIT Email Protocols: Frequency: Trigger: Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM Pest Management Reporting System Logged In

Figure 10F

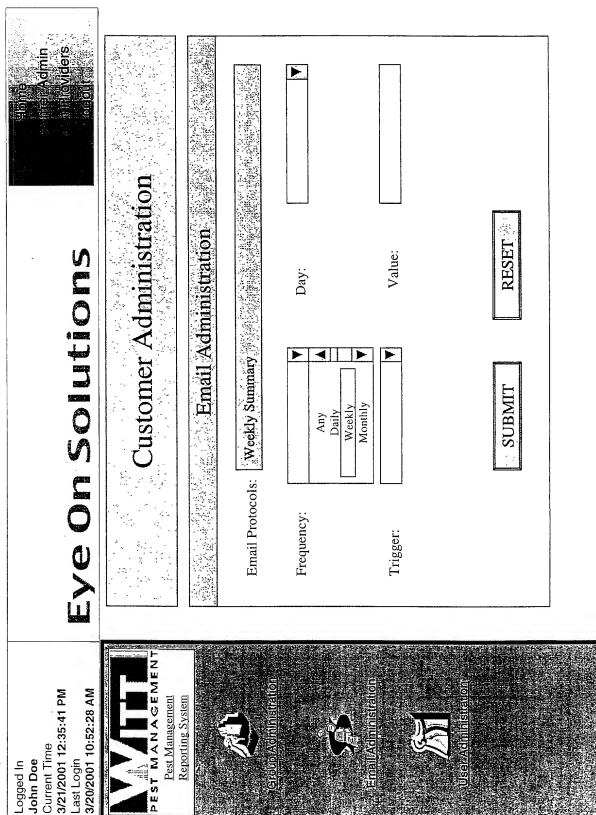


Figure 10G

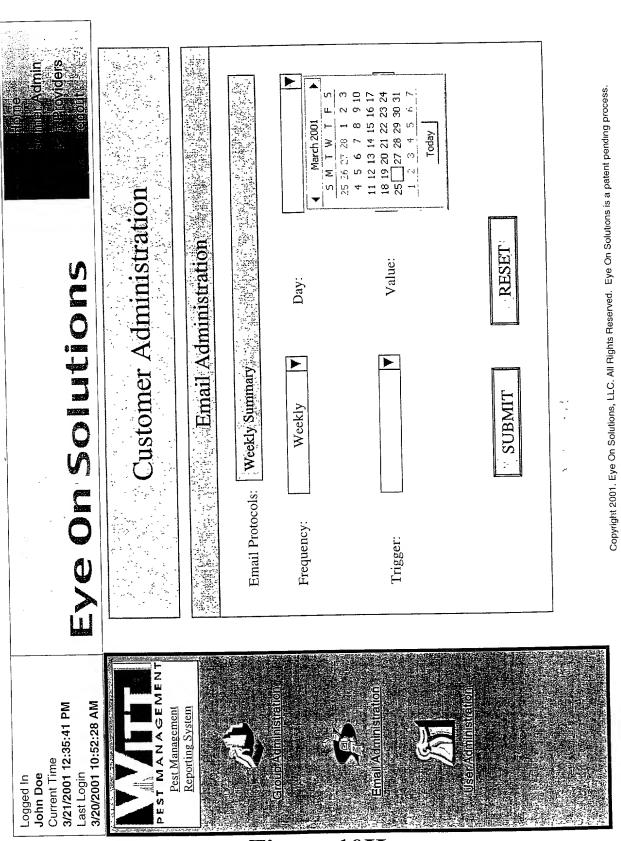


Figure 10H

Every Monday begin 3/26/01 ▼ Customer Administration Email Administration Weekly Summary RESET Eye On Solutions Value: Day: **> 4**||" SUBMIT Weekly Group Unit Value Email Protocols: Frequency: John Doe Current Time 3/21/2001 12:35:41 PM 3/20/2001 10:52:28 AM Reporting System Pest Management Last Login Logged In

Figure 10I

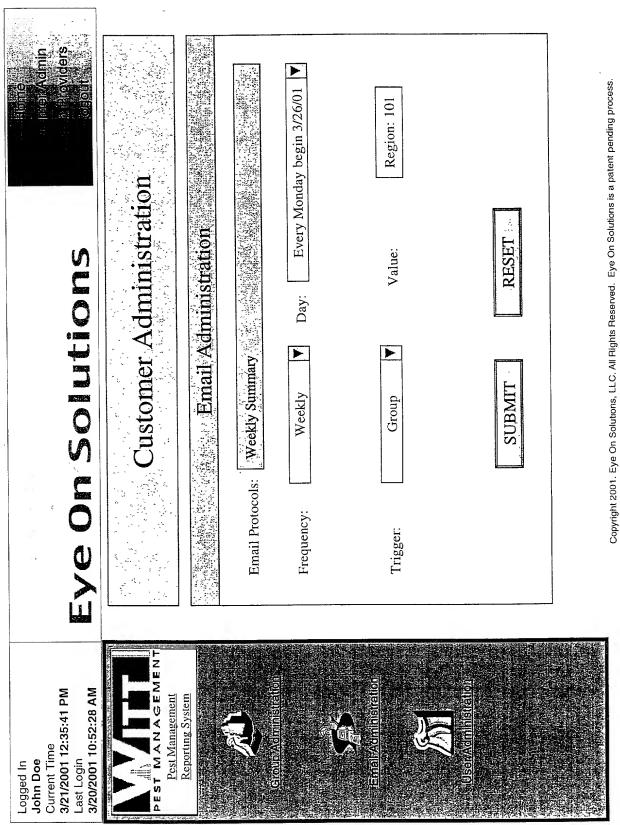


Figure 10J

3/21/2001 12:35:41 PM 3/20/2001 10:52:28 AM

Last Login

Current Time

Logged In John Doe Pest Management Reporting System

User Administration Customer Administration Reset User Passwords Eye On Solutions Add Users Edit Users PEST MANAGEMENT

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Figure 10K

Email Notification Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process. User Administration Customer Administration Functional Areas Zip: RESET Eve on Solutions * Entries marked in Red are required. Email Address: Pager: Last Name: Fax: State: Groups Assignments SUBMIT User Information UserName: First Name: Address 1: Address 2: Mobile: Phone: City: Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM Pest Management Reporting System John Doe

Figure 10L

Email Notification Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process. 1234 jdoe@aol.com 412-555-4321 15217 Doe User Administration Customer Administration Functional Areas Zip: RESET * Entries marked in Red are required. Eye On Solutions Email Address: State: | PA | Pager: Last Name: Fax: Groups Assignments SUBMIT 412-555-1234 Pittsburgh 123 Main Street John jdoe Store #35 User Information Address 1: | First Name: UserName: Address 2: Mobile: Phone: City: 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM Pest Management Reporting System **Current Time** Logged In

Figure 10M

Eye On Solutions

3/21/2001 12:35:41 PM

Last Login

Current Time

Logged in John Doe



Customer Administration

User Administration

Are you sure that you want to submit this new user? Review the user information that you submitted below and click yes to submit. After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.

UserName: jdoc Address 1: Store #35 Phone: 412-555-1234
First Name: John Address 2: 123 Main Street Fax: 412-555-4321
Last Name: Doe City: Pittsburgh Mobile N/A
Email: jdoe@aol.com State: PA Pager: N/A
Zip: 15217

YES

0 N

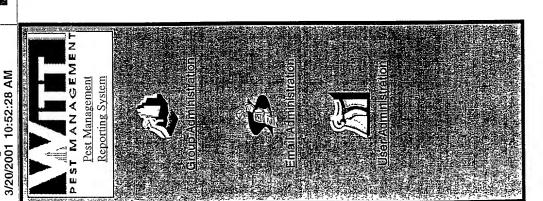


Figure 10N

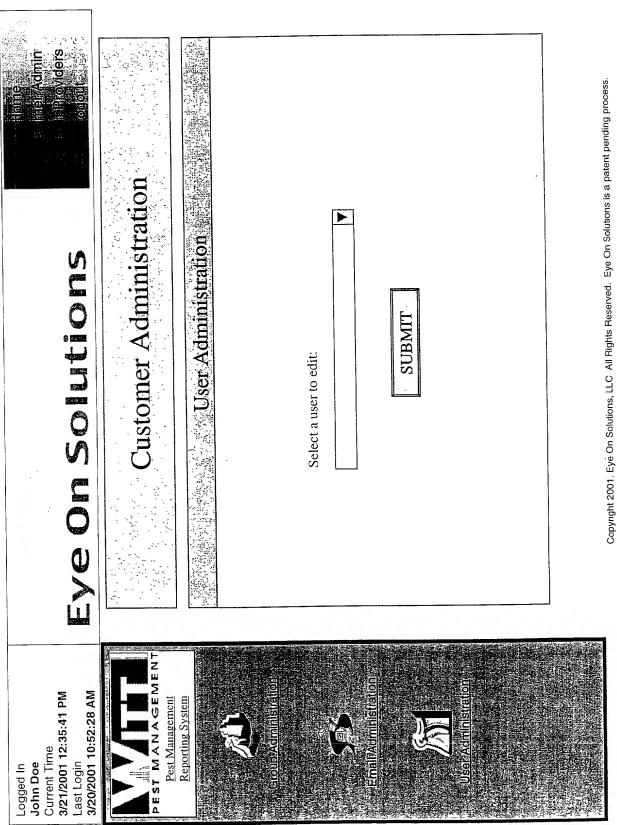


Figure 100

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process. User Administration Customer Administration 4 Eye On Solutions Joe Smith Harry Time John Doe Select a user to edit: Current Time 3/21/2001 12:35:41 PM 3/20/2001 10:52:28 AM Pest Management Reporting System Logged In John Doe Last Login

Figure 10P

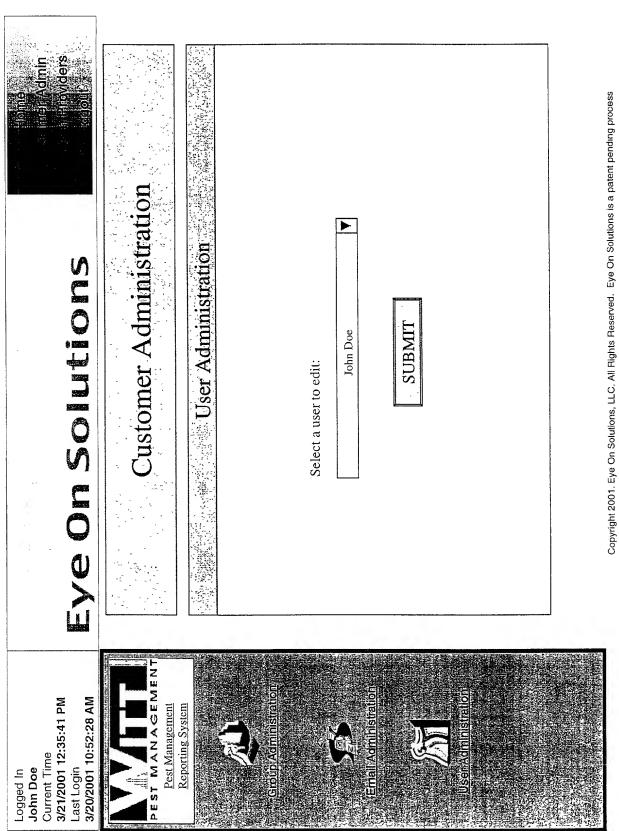


Figure 10Q

Eye on Solutions

3/21/2001 12:35:41 PM

Last Login

Current Time

Logged In

Email Notification 1234 Doe . idoe@aol.com 412-555-4321 15217 Customer Administration User Administration Functional Areas Zip: Email Address: State: PA Last Name: **F**ax: Groups Assignments

First Name: Control John

UserName: West of Sigidoe,

User Information

* Entries marked in Red arc required.

RESET

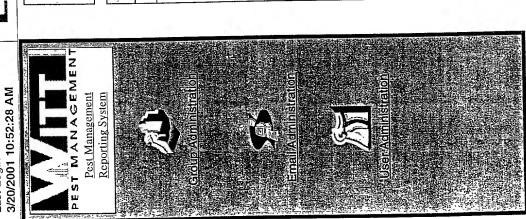
SUBMIT

Pager:

Mobile:

412-555-1234

Phone:



123 Main Street

Address 2:

Address 1: Store #35

Pittsburgh

City:

Figure 10R

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User Administration Email Notification Customer Administration Selected Groups: Region 104 Functional Areas RESET Eye on Solutions * Entries marked in Red are required. **Y**. Á Groups Assignments Doe, John • +65 -- 1 SUBMIT Available Groups: User Information Region 102 Region 103 Region 105 Region 101 PEST MANAGEMEN 3/21/2001 12:35:41 PM 3/20/2001 10:52:28 AM Reporting System Pest Management **Current Time** Last Login John Doe Logged In

Figure 10S

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Email Notification User Administration Selected Functions: Customer Administration Functional Areas RESET Eye On Solutions * Entries marked in Red are required. **Y** À Groups Assignments Doe, John 4 SUBMIT Pre-configured Detail Report User Defined Detail Report Group Administration Email Administration User Administration Available Functions: Send Comments User Information 3/21/2001 12:35:41 PM 3/20/2001 10:52:28 AM Pest Management Reporting System **Current Time** Last Login Logged In

Figure 10T

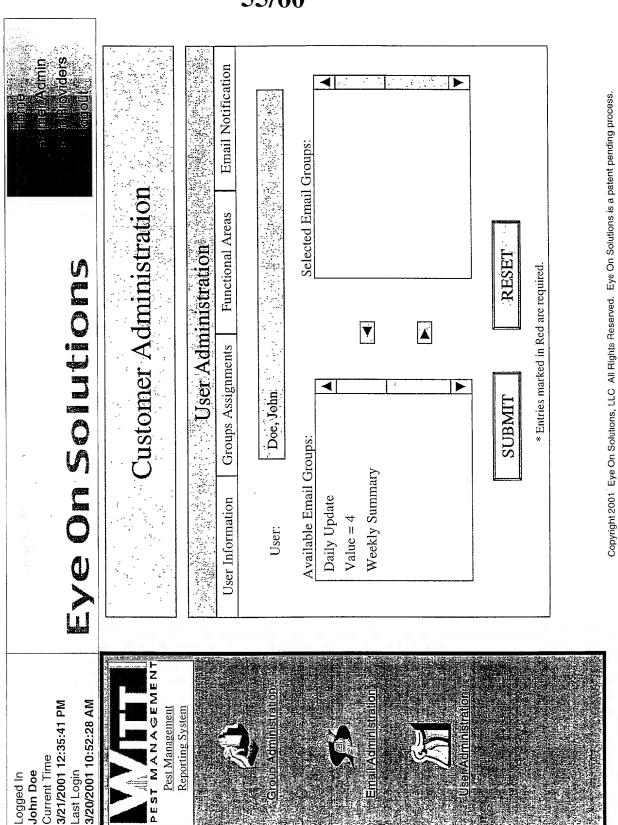


Figure 10U

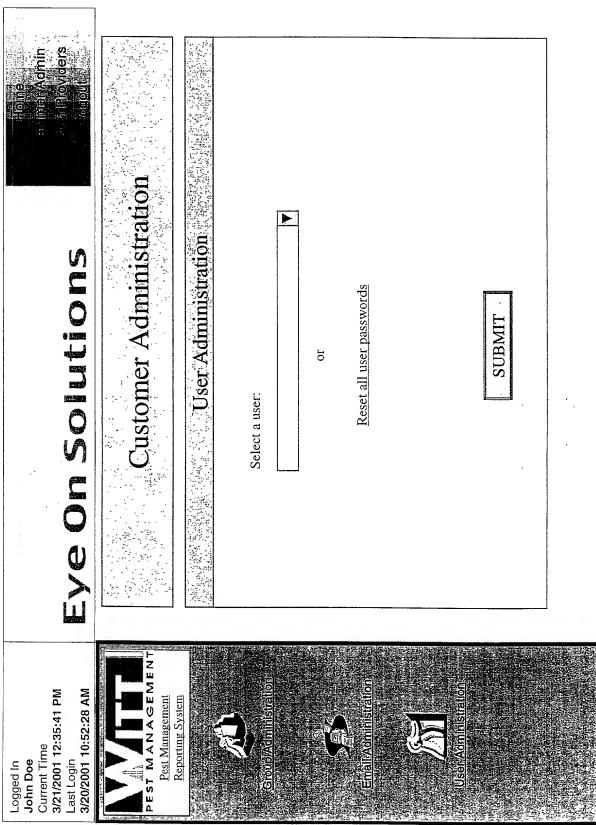


Figure 10V

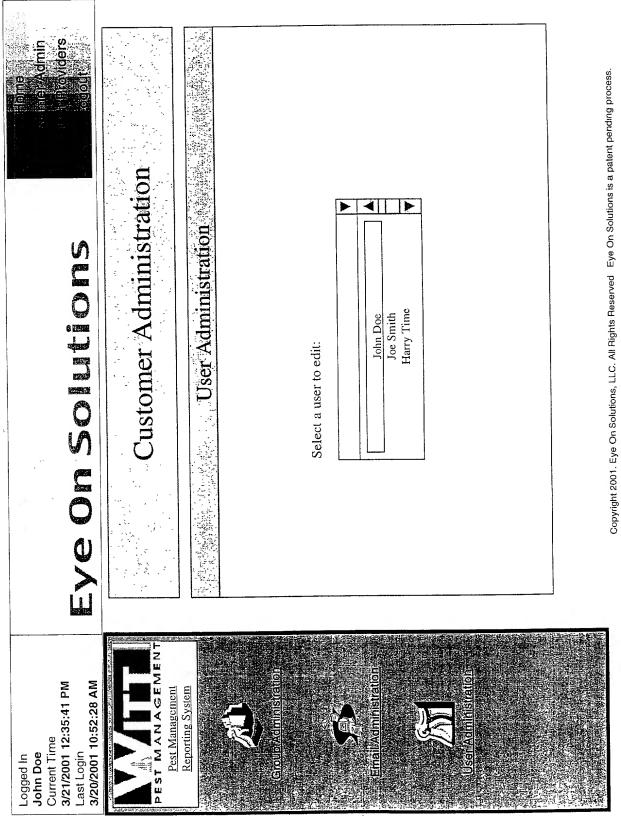


Figure 10W

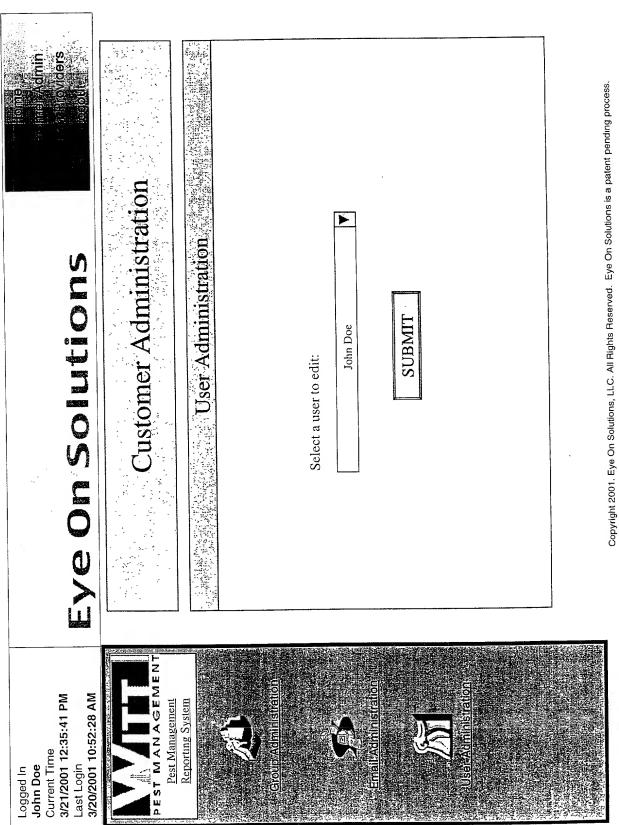


Figure 10X

59/60

this user and send an email to the email address provided instructing the user to log Are you sure that you want to reset the user passwords for the user(s) listed below? After you accept this information, the system will generate a random password for in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password. User Administration Customer Administration 2 Eye or solutions jdoe YES PEST MANAGEMEN 3/21/2001 12:35:41 PM 3/20/2001 10:52:28 AM Pest Management Reporting System **Current Time** John Doe Last Login Logged In

Figure 10Y

this user and send an email to the email address provided instructing the user to log Are you sure that you want to reset the user passwords for the user(s) listed below? After you accept this information, the system will generate a random password for in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password. Customer Administration User Administration Eye On Solutions Reset all user passwords YES 3/20/2001 10:52:28 AM 3/21/2001 12:35:41 PM Pest Management Reporting System **Current Time** Last Login Logged In

Figure 10Z